

**Subject:** NASA Services in Little Tokyo  
**From:** "megan teramoto" <megan.teramoto@lacity.org>  
**Date:** 12/6/17, 9:39 AM  
**To:** jack@nasaservices.com  
**CC:** Ellen Endo; Joanne Kumamoto

Hi Jack,

I hope all has been well. If you didn't already know Joanne and Ellen, they are with the Little Tokyo Business Association and the Little Tokyo BID. They have concerns and questions regarding the new waste-hauling program.

Many of our business owners in Little Tokyo, speak and read Japanese only. It would be extremely helpful to get some material in Japanese, explaining the new process of this program for business owners to have and be educated on.

Joanne and Ellen, please chime in with any other concerns you may have.

Thank you,  
Megan

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